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In the event this product fails to operate under normal use, during the warranty period, due to defects in materials and workmanship, FOXWELL will, at its sole option, either repair or replace the product in accordance with the terms and conditions stipulated herein.

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a) The customer shall return the product to the place of purchase for repair or replacement processing, contact your local FOXWELL distributor or visit our website www.foxwelltech.com to get further information.

b) The customer shall include a return address, daytime phone number and/or fax number, complete description of the problem and original invoice specifying date of purchase and serial number.

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e) If the product is returned during the limited warranty period, but the problem with the product is not covered under the terms and conditions of this limited warranty, the customer will be notified and given an estimate of the charges the customer must pay to have the product repaired, with all shipping charges billed to the customer. If the estimate is refused, the product will be returned freight collect. If the product is returned after the expiration of the limited warranty period, FOXWELL' normal service policies shall apply and the customer will be responsible for all shipping charges.

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# **Safety Information**

For your own safety and the safety of others, and to prevent damage to the equipment and vehicles, read this manual thoroughly before operating your scanner. The safety messages presented below and throughout this user's manual are reminders to the operator to exercise extreme care when using this device. Always refer to and follow safety messages and test procedures provided by vehicle manufacturer. Read, understand and follow all safety messages and instructions in this manual.

# Safety Message Conventions Used

We provide safety messages to help prevent personal injury and equipment damage. Below are signal words we used to indicate the hazard level in a condition.

#### A DANGER

Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury to the operator or to bystanders.

#### 

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury to the operator or to bystanders.

#### **A** CAUTION

Indicates a potentially hazardous situation which, if not avoided, may result in moderate or minor injury to the operator or to bystanders.

## Important Safety Instructions

And always use your scanner as described in the user's manual, and follow all safety messages.

#### A WARNING

- Do not route the test cable in a manner that would interfere with driving controls.
- Do not exceed voltage limits between inputs specified in this user's manual.
- Always wear ANSI approved goggles to protect your eyes from propelled objects as well as hot
  or caustic liquids.
- Fuel, oil vapors, hot steam, hot toxic exhaust gases, acid, refrigerant and other debris produced by a malfunction engine can cause serious injury or death. Do not use the scanner in areas where explosive vapor may collect, such as in below-ground pits, confined areas, or areas that are less than 18 inches (45 cm) above the floor.
- Do not smoke, strike a match, or cause a spark near the vehicle while testing and keep all sparks, heated items and open flames away from the battery and fuel / fuel vapors as they are highly flammable.
- Keep a dry chemical fire extinguisher suitable for gasoline, chemical and electrical fires in work area.
- Always be aware of rotating parts that move at high speed when an engine is running and keep a safe distance from these parts as well as other potentially moving objects to avoid serious injury.
- Do not touch engine components that get very hot when an engine is running to avoid severe burns.
- Block drive wheels before testing with engine running. Put the transmission in park (for automatic transmission) or neutral (for manual transmission). And never leave a running engine unattended.
- Do not wear jewelry or loose fitting clothing when working on engine.

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# 1 Using This Manual

We provide tool usage instructions in this manual. Below is the conventions we used in the manual.

# 1.1 Bold Text

Bold text is used to highlight selectable items such as buttons and menu options.

Example:

Press the ENTER button to select.

# 1.2 Symbols and Icons

## 1.2.1 Solid Spot

Operation tips and lists that apply to specific tool are introduced by a solid spot •.

Example:

When System Setup is selected, a menu that lists all available options displays. Menu options include:

- Languages
- Unit
- Beep
- Keypad Test
- LCD Test
- About
- Shortcuts

## 1.2.2 Arrow Icon

An arrow icon indicates a procedure.

Example:

To change menu language:

1. Scroll with the arrow keys to highlight **Language** on the menu. 2. Press the **ENTER** button to select.

## 1.2.3 Note and Important Message

### Note

A NOTE provides helpful information such as additional explanations, tips, and comments.

Example:

### NOTE

Test results do not necessarily indicate a faulty component or system.

### Important

IMPORTANT indicates a situation which, if not avoided, may result in damage to the test equipment or vehicle.

Example:

### IMPORTANT

Do not soak keypad as water might find its way into the scanner.

# **2 Introduction**

AUTOMASTER PRO series scanners from Foxwell are innovative diagnostic tools for most vehicles on the road today.

With the tool properly connected to the vehicle's data link connector (DLC), you can use the scanner to read diagnostic trouble codes and view "live" data readings from all electronic vehicle control systems, such as engine, ABS, and instrument cluster. You can also save "recordings" of the data readings, and print stored information.

# 2.1 Scanner Descriptions

This section illustrates external features, ports and connectors of the scanner.





- 1 Diagnostic Port provides connection between vehicle and the scanner.
- 2 LCD Display shows menus, test results and operation tips.
- 3 Function Keys / Shortcut keys three keys that correspond with "buttons" on some screens for executing special commands or provide quick access to most frequently used applications or functions.
- 4 Direction Keys select an option or scroll through a screen of data or text.
- 5 ENTER Key executes a selected option and generally goes to the next screen.
- 6 BACK Key exits a screen and generally returns to previous screen.
- 7 HELP Key displays helpful information.

- 8 **Power Switch** turns on/off the scanner and press and hold for 5 seconds for emergency reboots.
- 9 SD Card Port holds the SD memory card for data backup and software update.

#### IMPORTANT

Do not use solvents such as alcohol to clean keypad or display. Use a mild nonabrasive detergent and a soft cotton cloth.

## 2.2 Accessory Descriptions

This section lists the accessories that go with the scanner. If you find any of the following items missing from your package, contact your local dealer for assistance.

- 1 User's Guide provides operation instructions for the usage of the scanner.
- 2 USB Cable provides connection between the scanner and a computer to upgrade the tool.
- 3 Memory Card contains the scanner's operating software and applications.

#### IMPORTANT

Do not remove the memory card unless performing updates to the card.

4 Diagnostic Cable - provides connection between the scan tool and vehicle.

5 Blower Molding Case - stores the scanner and its accessories.

## 2.3 Technical Specifications

Display: Backlit, 480\*272 TFT color display Working Temperature: 0 to 60 °C (32 to 140°F) Storage Temperature: -20 to 70°C (-4 to 158°F) Power Supply: 8-18V vehicle power, 12V AC/DC power, 3.3V USB power Dimensions (L\*W\*H): 200\*130\*40mm Gross Weight: 1.8Kg Protocols: SAE J1850 (VPW and PWM), ISO 9141-2, ISO 14230-2 (KWP 2000), ISO 15765-4 (CAN)

# **3 Getting Started**

This section describes how to provide power to the scanner, provides brief introductions of applications loaded on the scanner and display screen layout and illustrates how to input text and numbers with the scan tool.

# 3.1 Providing Power to Scanner

Before using the scanner, make sure to provide power to the scanner.

The unit operates on any of the following sources:

- 12-volt vehicle power
- USB connection to personal computer

### 3.1.1 Connecting to Vehicle Power

The scanner normally powers on whenever it is connected to the data link connector (DLC).

To connect to vehicle power:

1. Locate the data link connector (DLC). The DLC is generally located under the dash on the driver side of the vehicle.

- 2. Attached the diagnostic cable to the scanner and tighten the captive screws to ensure good connection.
- Connect a correct adapter to the data cable according to the vehicle being serviced and plug it into the vehicle DLC.
- 4. Switch the ignition key to the ON position.
- 5. The scanner automatically boots up.

#### IMPORTANT

Never try to provide power for the scan tool from USB connection when the scan tool is communicating with a vehicle.

## 3.1.2 Connecting to Personal Computer with USB Cable

The scan tool also receives power through the USB port when it is connected to a PC for updating software and transferring saved files.

## To connect to PC:

- 1. Insert the small end of the USB cable to the USB port at the right side of the scanner and the large end to a computer.
- 2. Press the power switch of the scan tool to power it on.

## 3.2 Application Overview

When the scan tool boots up, the Home screen opens. This screen shows all applications loaded on the unit.

Following applications are preloaded into the scanner:

- OBDII/EOBD leads to OBDII screens for all 10 generic OBD system tests.
- Scan leads to screens for diagnostic trouble code information, live datastream, ECU information.
- Setup leads to screens for adjusting default settings to meet your own preference and view information about the scanner.
- Playback leads to screens for access saved data files.
- Oil Reset –leads to screens for resetting oil service light, oil inspection light, service mileage, service intervals and more on 42 vehicle makes sold worldwide. Available for NT414, NT644, NT644 Pro.
- EPB leads to screens for diagnostic trouble code information, live datastream, ECU information, special functions of electric parking brake systems on 31 vehicle makes sold worldwide. Available for NT414, NT644, NT644 Pro.
- BRT leads to screens for battery replacement configuration on Audi, BMW, Citroen, Peugeot, Seat, Skoda, Volvo, VW, Ford. Available for NT644 Pro only.
- DPF leads to screens for DPF regeneration of more than 34 vehicle makes sold worldwide.
- TPS/TBA leads to screens for throttle body alignment on more than 30 vehicle makes sold worldwide. Available for NT644 Pro only.
- •SAS leads to screens for steering angle calibration menu on more than 35 vehicle makes sold worldwide. Available for NT630 only.



Figure 3-1 Sample Home Screen

# 3.3 Input Dialog Box

This section illustrates how to use the scan tool to input letters and numbers, such as VIN number, channel number, test values and DTC number. Typically, you may be required to input letters or numbers when you are doing any of the following operations.

- VIN entry
- input channel number
- set adaptation value
- enter block number
- enter login code
- key matching
- · look up DTCs

The scan tool provides 4 different types of keyboard to meet your specific needs. Depending on the needs of text entry, it automatically shows the most suitable keypad.

- classic QWERTY keyboad for input of texts that contain both letters and numbers
- numeric keyboard for input of numbers
- alphabet keyboard for input of letters
- hexadecimal keyboard for special functions, such as key matching, UDS coding

To input text with the scan tool:

1. When you are requested to input text, press the function key **Keyboard**, and the keyboard displays.

	E	Basic Setting	
001			
	Please input c	hannel number (001-254)	
Fin	ish	Keyboard	Back

Figure 3-2 Sample Input Text Screen

2. Scroll with the arrow keys to highlight your desired letter or number and press the **ENTER** key to confirm.



Figure 3-3 Sample Numeric Keyboard Screen

- 3. To delete a letter or number, use the function key **Previous** to move the cursor to it and then press the **Backspace** button.
- 4. When finished the entry, press Finish key to continue.

# **4 Diagnostic Operations**

This section illustrates how to use the scanner to read and clear diagnostic trouble codes, and view "live" data readings and ECU information on controllers installed on 49 vehicles and also save "recordings" of the data readings.

# 4.1 Vehicle Identification

The vehicle identification information presented is provided by the ECM of the vehicle being tested. Therefore, certain attributes of the test vehicle must be entered into the scan tool to ensure the data displays correctly. The vehicle identification sequence is menu driven, you simply follow the screen prompts and make a series of choices. Each selection you make advances you to the next screen. A Back button in the upper left corner of the screen returns you to the previous screen. Exact procedures may vary somewhat by vehicle.

It typically identifies a vehicle by any of the following means:

- Automatic VIN acquisition
- Manual VIN entry
- Manual vehicle selection
- Vehicle data recorder

#### NOTE

Not all identification options listed above are applicable to all vehicles. Available options may vary by vehicle manufacturer.

## 4.1.1 Automatic VIN Acquisition

Automatic VIN Acquisition allows to identify a vehicle by automatically requesting the vehicle identification number (VIN).



To identify a vehicle automatic VIN acquisition:

 Scroll with the arrow keys to highlight Scan from the Application menu and press the ENTER key to start. If you have the application assigned to one of the function keys at the bottom of the screen, you can alternatively press the function key to start the application.



Figure 4-1 Sample Application Menu

2. A screen with vehicle manufacturer areas displays. Select the area where the vehicle manufacturer is from. A menu of all vehicle manufacturers from this area displays.

Application/S	can		
USA	Asian	European	
OBDI	_	Chrysler	Acura

Figure 4-2 Sample Vehicle Manufacturer Area Selection Screen

3. Select the vehicle manufacturer. A list of vehicle identification options displays.



Figure 4-3 Sample Vehicle Manufacturer Selection Screen

4. Select Vin acquisition from the menu, and press the ENTER key.



Figure 4-4 Sample Vin Acquisition Screen

5. The scan tool starts to communicate with the vehicle and read the Vehicle Specification or VIN Code automatically.



Figure 4-5 Sample VIN Automatic Acquisition

 Answer YES if the Vehicle Specification or VIN code is correct and a menu of controller selection displays. Answer NO if it is incorrect, and you are required to enter the correct VIN number manually.



Figure 4-6 Sample manual VIN entry screen

## 4.1.2 Manual VIN Entry

Manual VIN Entry identifies a vehicle by manually inputting a 17-digit VIN code.

- To identify a vehicle by manual VIN entry:
  - 1. Refer to Step 1-3 of 4.1.1 Automatic VIN Acquisition.
  - 2. Select a appropriate option from the menu. A virtual keyboard opens for VIN entry.

	_	-	_		E	nter \	/IN					
ΥV	1AS	565	891	101:	352							
											-	
Q	W	Е	R	Т	Y	U	T	0	Ρ	7	8	9
A	S	D	F	G	Н	J	к	L	*	4	5	6
Z	X	С	V	В	Ν	М	-	,	1	1	2	3
Ca	ps Lo	ck				SPAC	E			•	0	-
-												
	Finis	sh			P	reviou	JS			Back	spac	e

Figure 4-7 Sample Manual VIN Entry with Keyboard

3. Input a valid VIN code and use the function key **Finish** to confirm. The scan tool starts to identify the vehicle.

## 4.1.3 Manual Vehicle Selection

Manual Vehicle Selection identifies a vehicle by making several selections according to certain VIN characters, such as model year, and engine type.

- To identify a vehicle by manual vehicle selection:
  - 1. Refer to Step 1-3 of 4.1.1 Automatic VIN Acquisition.
  - On each screen that appears, select the correct option and then press the ENTER key. Do this until the complete vehicle information is entered and the menu of controller selection displays.



Figure 4-8 Sample Manual Vehicle Selection Screen

## 4.1.4 Vehicle Data Recorder

The scan tool is able to save a tested vehicle by creating a Vehicle Record. It provides quick identification of previously tested vehicle(s).

## NOTE

The Vehicle Record option will not show if no record of previously identified vehicle is created.

To create a vehicle record:

1. Identify the vehicle by any of the means above, and run an automatic system test by selecting Auto Scan.



Figure 4-9 Sample System Menu Screen

When the test finished, press the function key Save on the screen, and a screen with a QWERTY keyboard displays.

				Sa	ave V	ehicle	Rec	ord				
VW	-											
Q A Z	W S	EDC	R F	T G B	Y H	U J M	I K	O L	P *	7 4 1	8 5 2	9 6 3
	ps Lo Finis			В		SPAC				·	0 kspac	-

Figure 4-10 Sample Save Vehicle Record Screen

3. Enter a unique name for this vehicle and save it, and you will see this new vehicle in Vehicle Data Recorder menu.



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Figure 4-11 Sample Vehicle Record Screen

To identify a previously tested vehicle:

1. Select Vehicle record and press the ENTER key to start.

	Main Groups
1 Auto scan	
2 Control unit	
3 Vehicle record	

Figure 4-12 Sample tested vehicle identification screen

2. Select the vehicle under test and press the ENTER key.

## 4.2 System Selection

When you have completed the identification of vehicle, a menu for selecting system to test displays. Menu options typically include:

- Auto Scan
- Control Unit

### 4.2.1 Auto Scan

Auto Scan performs an automatic system test to determine which control modules are installed on the vehicle and obtain diagnostic trouble codes (DTCs) overview. Depending on the number of control modules, it may take a few minutes to complete the test.

- To perform an automatic system scan:
- 1. Scroll with the arrow keys to highlight Auto Scan from the menu and press ENTER to start.



Figure 4-13 Sample Select System Scan Screen

2. To pause the scan, press the function key corresponding with **Pause** on the screen.



Figure 4-14 Sample Automatic system scan screen

3. At the end of successful automatic controller scan, a menu with a list of installed controllers together with their DTC overview displays.

100	%	Auto Scan
3	PDM E/R	Pass   No Fault
4	EPS	Mode N/A
5	BCM	Pass   No Fault
6	ABS/VDC	Pass   No Fault
7	Airbag	Pass   No Fault
8	AT/CVT	Mode N/A
9	ICC	Scanning
	Quick Erase	Pause Display DTC

Figure 4-15 Sample auto scan screen

4. If there is diagnostic trouble code(s) detected in a control unit, press the function key corresponding with **Display DTC** on the screen to view details of code information, and press the function key **Quick Erase** to clear them.

	01 -Engine
5634	Power supply Teminal 30 – No fault type
	identified
5477	Throttle Actuator (J338)-
5497	Throttle Actuator (J338)-
8581	Engine Coolant Temp Sensor on Radiator Outlet (G83)-
275	Intake Air Temp Sensor (G42)-
9	Save

Figure 4-16 Sample Display DTC screen

Select the system you would like to test, and press the ENTER key. When the scanner has established connection with the vehicle, the Function Menu displays.

	Function menu
1 Read Codes	
2 Freeze Frame Data	
3 Erase Codes	
4 ECU information	
5 Live Data	

Figure 4-17 Sample Function Menu screen

## 4.2.2 Control Unit

Control Unit screen displays all controllers available of the vehicle manufacturer. The controllers listed on the menu do not mean that they are installed on the vehicle.

- To select a system for testing:
  - 1. Scroll with the arrow keys to highlight **Control Unit** from the menu and press the **ENTER** key. A controller menu displays.

	Control Unit
1	Common
2	Drivetrain
3	Chassis
4	Comfort/ Conv.
5	Electronics 1
6	Electronics 2

Figure 4-18 Sample Control Unit Menu Screen

2. Select the system you would like to test. When the scanner has established connection with the vehicle, the Function Menu displays.

Common
01- Engine
02- Auto Trans
03- ABS Brake
08- Auto HVAC
19- Cent.Elect
15- Airbags
16- Steering Wheel
17- Instruments

Figure 4-19 Sample Common menu screen

# 4.3 Diagnostic Function Selection

After a system is selected and the scanner establishes communication with the vehicle, the Function Menu displays. The menu options may include:

- Read Codes
- Freeze Frame Data
- Erase Codes
- ECU Information
- Live Data

#### NOTE

Not all function options listed above are applicable to all vehicles. Available options may vary by the year, model, and make of the test vehicle. A "The selected mode is not supported!" message displays if the option is not applicable to the vehicle under test.

## 4.3.1 Read Codes

Read Codes menu lets you read trouble codes found in the control unit. Typical menu options include:

- Present/Permanent/Current Codes
- Pending Codes
- History Codes
- Code History
- Self Diagnostic

Present/Permanent/Current codes stored in a control module are used to help identify the cause of a trouble or troubles with a vehicle. These codes have occurred a specific number of times and indicate a problem that requires repair.

Pending codes are also referred to as maturing codes that indicate intermittent faults. If the fault does not occur within a certain number of drive cycles (depending on vehicle), the code clears from memory. If a fault occurs a specific number of times, the code matures into a DTC and the MIL illuminates or blinks.

History codes are also referred to as past codes that indicate intermittent DTCs that are not currently active.

Code history is number of engine starts since DTC(s) were first detected (to see if they are current or intermittent)

Self diagnostic lets you manually activate system tests that check for DTCs. Usually it includes a KOEO (Key-on, engine-off) test and a KOER (key-on, engine-running) test.

#### To read codes from a vehicle:

1. Scroll with the arrow keys to highlight **Read Codes** from Function Menu and press the **ENTER** key. A code list including code number and its description displays.

Function menu
1 Read Codes
2 Freeze Frame Data
3 Erase Codes
4 ECU information
5 Live Data

Figure 4-20 Sample Function menu screen

21 AutoMaster Pro Manual\_English\_V2.0 2. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data.

	01 -Engine
5634	Power supply Teminal 30 – No fault type
	identified
5477	Throttle Actuator (J338)-
5497	Throttle Actuator (J338)-
8581	Engine Coolant Temp Sensor on Radiator Outlet (G83)-
275	Intake Air Temp Sensor (G42)-
9	Save

Figure 4-21 Sample Code Screen

3. Press function key Save to store DTC information. Or use the BACK key to exit.

#### 4.3.2 Freeze Frame Data

Freeze Frame Data menu displays freeze frame data, a snapshot of critical vehicle operating conditions automatically recorded by the on-board computer at the time of the DTC set. It is a good function to help determine what caused the fault.

#### To view freeze frame data:

1. Select Freeze Frame Data from the Function Menu. Details of freeze frame data displays.

Function menu
1 Read Codes
2 Freeze Frame Data
3 Erase Codes
4 ECU information
5 Live Data

Figure 4-22 Sample function menu screen

2. Use the arrow keys to scroll back and forth through different screens of data.

	Freeze Frame Data	
Load	0.0%	
speed	0. km/h	
Temperature	-12 °C	
Temperature	-40°C	
Absolute pressure	0.00 mbar	
Voltage	0.000∨	
Timing angle	5.5 BTDC	
Save		Back

Figure 4-23 Sample Freeze Data screen 22 AutoMaster Pro Manual\_English\_V2.0

3. Press function key Save to store freeze frame information. Or use the BACK key to exit.

## 4.3.3 Erase Codes

Erase Codes menu lets you to clear all current and stored DTCs from a selected control module. Also it erases all temporary ECU information, including freeze frame. So make sure that the selected system are completely checked and serviced by technicians and no vital information will be lost before clearing codes.

#### NOTE

- To clear codes, make sure that the ignition key is switched to ON with the engine off.
- Erase Codes does not fix the problem that caused the fault! DTCs should only be erased after correcting the condition(s) that caused them.

To clear codes:

1. Scroll with the arrow keys to highlight **Erase Codes** from Function Menu and press the **ENTER** key.

	Function menu
1 Read Codes	
2 Freeze Frame Data	
3 Erase Codes	
4 ECU information	
5 Live Data	

Figure 4-24 Sample Function Menu Screen

2. Follow the on-screen instructions and answer questions about the vehicle being tested to complete the procedure.



Figure 4-25 Sample Erase Codes Screen

3. Check the codes again. If any codes remain, repeat the Erase Codes steps.

## 4.3.4 ECU Information

ECU Information screen displays the identification data of the control module under test, such as the control module identification string and the control module coding.

To read ECU information:

1. Select ECU Information from the menu and press the ENTER key.

	Function menu
1 Read Codes	
2 Freeze Frame Data	
3 Erase Codes	
4 ECU information	
5 Live Data	

Figure 4-26 Sample Function Menu Screen

2. A screen with detailed information of the selected control module displays.

ECU Information				
VAG Number	1K0907115A			
Component	2.0IR4/4 VTFSIG000050			
WSC	00046			
IMP	00412			
Device	0000			
Save	Back			

Figure 4-27 Sample ECU Information Screen

3. Press function key Save to store ECU information. Or use the BACK key to exit.

### 4.3.5 Live Data

Live Data menu lets you view and record real time PID data from a selected vehicle electronic control module.

Menu options typically include:

- Complete Data List
- Custom Data List

## 4.3.5.1 Complete Data List

Complete Data List menu lets you view all live PID data from a selected system.

To view all live PID data 1. Scroll with the arrow keys to highlight Live Data from the menu and press the ENTER key to display the live data menu.



Figure 4-28 Sample Live Data Selection Screen

2. Select the **Complete List** from the menu and press the **ENTER** key to display the datastream screen.

Complete List				
0	rpm			
11	mph			
. 0.4	%			
PN				
0.1	V			
1	mph			
e Graphic	Save			
	0 11 0.4 PN 0.1 1			

Figure 4-29 Sample Complete List Screen

 Scroll with the up and down arrow keys to highlight a line, if the One Graphic on the bottom is highlighted, it indicates the graphing is available for the selected line. Press the function key One Graphic to display the PID graph.

Engine Speed		0	RPM	
				100
				0,
				-100
Pause	Two Graphic	s	Sav	ve

Figure 4-30 Sample PID graph Screen

4. Press the function key Two Graphics to display two PID graphs in one screen.



Figure 4-31 Sample Two PID Graph Screen

5. Press the function key **Merge Graph** to display two PID plots in one coordinate for easy and intuitive diagnosis.



Figure 4-32 Sample Merged PID Plots Screen

- 6. To record the data to memory of the scanner, use the function key **SAVE**, and press **Stop Saving** to stop recording at any time.
- 7. Press Text to return to text viewing of PID data.
- 8. Select **Pause** to suspend collecting data from the scanner and use the **Start** key to resume collecting data.
- 9. Press the **Back** key to return to the previous menu.

## 4.3.5.2 Custom Data List

Custom Data List menu lets you to minimize the number of PIDs on the data list and focus on any suspicious or symptom-specific data parameters.

- To create a custom data list:
  - 1. Select **Custom List** from the menu and press the **ENTER** key.



Figure 4-33 Sample Live Data Screen

2. The custom datastream selection screen displays. Scroll with the up and down arrow keys to highlight a line, press the **ENTER** key and then repeat the action to make more selections.

		Custom List	
M	Engine Speed		•
1	Coolant Temperature		
1	Lambda, Regulator		
-	Basic Setting, Require	ments	
-	Engine Speed		
1	Engine Load		
N	Injection, Timing		Ţ
	Selected All	Clear All	View Data

Figure 4-34 Sample Custom List Selection Screen

### NOTE

To deselect an item, select it again and then press the **ENTER** key. Alternatively, use the function keys **SELECT ALL** and **CLEAR ALL** to select or deselect all items at once.

3. When finished selection, use the function key **VIEW DATA** to display selected items.

	Custom List		
Voltage Supply		12.032	V
Engine Speed		0	/min
Ignition, Timing Angle		0.0	°BTDC
Throttle Drive, Angle Sens	sor 1	99.6	%
Intake Air Mass		0.00	g/s
Engine Speed		0	/min
Pause	One Graphic	S	ave

Figure 4-35 Sample Datastream Screen

# **5 OBDII/EOBD Operations**

OBD-II/EOBD menu lets you access all OBD service modes. According to ISO 9141-2, ISO 14230-4, and SAE J1850 standards, the OBD application is divided into several sub programs, called 'Service \$xx'. Below is a list of OBD diagnostic services:

- Service \$01 request current powertrain diagnostic data
- Service \$02 request powertrain freeze frame data
- Service \$03 request emission-related diagnostic trouble codes
- Service \$04 clear/reset emission-related diagnostic information
- Service \$05 request oxygen sensor monitoring test results
- Service \$06 request on-board monitoring test results for specific monitored systems
- Service \$07 request emission-related diagnostic trouble codes detected during current or last completed driving cycle
- Service \$08 request control of on-board system, test or component
- Service \$09 request Vehicle Information
- Service \$0A Reads permanent DTCs

When OBDII/EOBD application is selected from Home screen, the scanner starts to detect the communication protocol autometically. Once the connection has established, a menu that lists all of the tests available on the identified vehicle displays. Menu options typically include:

- System Status
- Read Codes
- Freeze Frame Data
- Erase Codes
- Live Data
- I/M Readiness
- O2 Sensor Test
- On-board Monitor Test
- Component Test
- Vehicle Information
- Modules Present
- Code Lookup

#### NOTE

Not all function options listed above are applicable to all vehicles. Available options may vary by the year, model, and make of the test vehicle. A "The selected mode is not supported!" message displays if the option is not applicable to the vehicle under test.

# 5.1 System Status

System Status option open a screen with a summary of system status of the vehicle under test.

To view summary system status of a vehicle:

1. Scroll with the arrow keys to highlight **System Status** from Diagnostic Menu and press the **ENTER** key.

	Diagnostic Menu
1	System Status
2	Read Codes
3	Erase Codes
4	Live Data
5	Freeze Frame
6	I/M Readiness
7	O2 Monitor Test
8	On-board Monitor Test

Figure 5-1 Sample Diagnostic Menu Screen

2. A screen with detailed information displays.

System Status	
MIL Status	OFF
Code Found	0
Monitors N/A	OFF
Monitors OK	3
Monitors INC	3

Figure 5-2 Sample System Status Screen

# 5.2 Read Codes

Read Codes menu lets you read both stored codes and pending codes found in the control unit. Typical menu options include:

- Stored Codes
- Pending Codes

Diagnostic trouble codes stored in a control module are used to help identify the cause of a trouble or troubles with a vehicle. These codes have occurred a specific number of times and indicate a problem that requires repair.

Pending codes are also referred to as maturing codes that indicate intermittent faults. If the fault does not occur within a certain number of drive cycles (depending on vehicle), the code clears from memory. If a fault occurs a specific number of times, the code matures into a DTC and the MIL illuminates or blinks.

To read codes/pending codes from a vehicle:

1. Scroll with the arrow keys to highlight **Read Codes** from Diagnostic Menu and press the **ENTER** key.

	Diagnostic Menu
1	System Status
2	Read Codes
3	Erase Codes
4	Live Data
5	Freeze Frame
6	I/M Readiness
7	O2 Monitor Test
8	On-board Monitor Test

Figure 5-3 Sample Diagnostic Menu Screen

Select Stored Codes/Pending Codes and press the ENTER key to confirm. A code list including code number and its description displays.

Read Codes	
1 Stored Codes	
2 Pending Codes	

Figure 5-4 Sample Read Codes Screen

If no DTCs are present the message "No (Pending) Codes Found!" is displayed. If any manufacturer specific or enhanced codes detected, select vehicle a make before viewing DTC information.



Figure 5-5 Sample No Codes Screen

3. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data.

	Trouble Codes	
P0113/\$10	Intake Air Temperature Sensor 1 Circuit High	
P0123/\$10	Throttle/Pedal Position Sensor/Switch A Circuit High	
P0222/\$10	Throttle/Pedal Position Sensor/Switch B Circuit Low	
P2122/\$10	Throttle/Pedal Position Sensor/Switch D Circuit Low	
P2127/\$10	Throttle/Pedal Position Sensor/Switch E Circuit Low	
U0001/\$10	High Speed CAN Communication Bus	
P0100/\$10	Mass or Volume Air Flow A Circuit	
Save		

Figure 5-6 Sample Code screen

4. Press function key Save to store DTC information. Or use the BACK key to exit.

# 5.3 Erase Codes

Erase Codes menu lets you to clear all current and stored DTCs from the control module. Also it erases all temporary ECU information, including freeze frame. So make sure that the selected system are completely checked and serviced by technicians and no vital information will be lost before clearing codes.

#### NOTE

- To clear codes, make sure that the ignition key is switched to ON with the engine off.
- Erase Codes does not fix the problem that caused the fault! DTCs should only be erased after correcting the condition(s) that caused them.

#### To clear codes:

1. Scroll with the arrow keys to highlight **Erase Codes** from Diagnostic Menu and press the **ENTER** key.

	Diagnostic Menu
1	System Status
2	Read Codes
3	Erase Codes
4	Live Data
5	Freeze Frame
6	I/M Readiness
7	O2 Monitor Test
8	On-board Monitor Test

Figure 5-7 Sample Diagnostic Menu Screen

2. Follow the on-screen instructions and answer questions about the vehicle being tested to complete the procedure.



Figure 5-8 Sample Erase Codes Screen

3. Check the codes again. If any codes remain, repeat the Erase Codes steps.

# 5.4 Live Data

Live Data menu lets you view and record real time PID data from the electronic control module. Menu options typically include:

- Complete Data List
- Custom Data List

## 5.4.1 Complete Data List

Complete Data List menu lets you view all live PID data from a selected system.

- To view all live PID data:
  - 1. Scroll with the arrow keys to highlight Live Data from Diagnostic Menu and press the ENTER key.

	Diagnostic Menu
1	System Status
2	Read Codes
3	Erase Codes
4	Live Data
5	Freeze Frame
6	I/M Readiness
7	O2 Monitor Test
8	On-board Monitor Test

Figure 5-9 Sample Diagnostic Menu Screen

2. Select **Complete List** from the menu and press the **ENTER** key to display the datastream screen



Figure 5-10 Sample Live Data Menu Screen

3. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data.

0	1
OL	
0.0	%
57	°F
0.0	%
	Save
	OL  0.0 57 0.0

Figure 5-11 Sample Complete List Screen

4. Scroll with the up and down arrow keys to highlight a line, if the **One Graphic** on the bottom is highlighted, it indicates the graphing is available for the selected line. Press the function key **One Graphic** to display the PID graph.





5. Press the function key Two Graphics to display two PID graphs in one screen



Figure 5-13 Sample Two PID Graph Screen

Press the function key Merge Graph to display two PID plots in one coordinate for easy and intuitive diagnosis.



Figure 5-14 Sample Merge Graph Screen

- 7. To record the data to memory of the scanner, use the function key **SAVE**, and press **Stop Saving** to stop recording at any time.
- 8. Select **Text** to return to text viewing of PID data.
- 9. Press Pause to suspend collecting data and use the Start key to resume collecting data.
- 10.Use the **Back** key to return to diagnostic menu.

### 5.4.2 Custom Data List

Custom Data List menu lets you to minimize the number of PIDs on the data list and focus on any suspicious or symptom-specific data parameters.

To create a custom data list:

1. Select Custom List from the menu and press the ENTER key.



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Figure 5-15 Sample Live Data Menu Screen

2. The custom datastream selection screen displays. Scroll with the up and down arrow keys to highlight a line, press the **ENTER** key and then repeat the action to make more selections.

	Custom List	
Mumbers of DTCs		1
🚮 Fuel Systems 1 Statu	IS	2
🖌 Fuel Systems2 Statu	s	3
Calculate load value		4
🚮 Engine Coolant Temp	perature	5
🖌 Short Term Fuel Trim	-Bank 1	6
🖌 Long Term Fuel Trim	Bank 1	7
Selected All	Clear All	View Data

Figure 5-16 Sample Custom Datastream Selection Screen

#### NOTE

To deselect an item, select it again and then press the **ENTER** key. Alternatively, use the function keys **SELECT ALL** and **CLEAR ALL** to select or deselect all items at once.

3. When finished selection, use the function key VIEW DATA to display selected items.

Custom List		
Number of DTCs	0	+
Fuel Systems 1 Status	OL	
Fuel Systems2 Status	-	
Calculate load value	0.0	%
Engine Coolant Temperature	57	°F
Short Term Fuel Trim-Bank 1	0.0	%
Pause One Graphic		Save

Figure 5-17 Sample Datastream Screen

## 5.5 Freeze Frame

Freeze Frame menu displays freeze frame data, a snapshot of critical vehicle operating conditions automatically recorded by the on-board computer at the time of the DTC set. It is a good function to help determine what caused the fault.

#### To view freeze frame data:

1. Select Freeze Frame from the Diagnostic Menu. Details of freeze frame data displays.

	Diagnostic Menu
1	System Status
2	Read Codes
3	Erase Codes
4	Live Data
5	Freeze Frame
6	I/M Readiness
7	O2 Monitor Test
8	On-board Monitor Test

Figure 5-18 Sample Diagnostic Menu Screen

2. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data. If no freeze frame detected, the message "No freeze frame data stored!" is displayed.

	Freeze Frame Data
Load	0.0%
speed	0. km/h
Temperature	-12 °C
Temperature	-40°C
Absolute pressure	0.00 mbar
Voltage	0.000V
Timing angle	5.5 BTDC
Save	Back

Figure 5-19 Sample Freeze Data Screen

3. Press function key Save to store freeze frame information. Or use the BACK key to exit.

# 5.6 Read I/M Readiness Status Data

 $\ensuremath{\text{I/M}}$  Readiness option allows to view a snapshot of the operations for the emission system on OBDII/EOBD vehicles.

I/M Readiness is a useful function used to check if all monitors are OK or N/A. The vehicle's computer performs tests on the emission system during normal driving conditions. After a specific amount of drive time (each monitor has specific driving conditions and time required), the computer's monitors decide if the vehicles emission system is working correctly.

When the monitor's status is:

- OK vehicle was driven enough to complete the monitor.
- INC (Incomplete) vehicle was not driven enough to complete the monitor.
- N/A (Not Applicable) vehicle does not support that monitor.

There are two types of I/M Readiness tests:

- Since DTCs Cleared shows status of the monitors since the DTCs were last cleared.
- This Drive Cycle shows status of monitors since the start of the current drive cycle.

Below is a list of abbreviations and names of OBD II monitors supported by the scanner.
No.	Abbreviation	Name
1	Misfire Monitor	Misfire Monitor
2	Fuel System Mon	Fuel System Monitor
3	Comp. Component	Comprehensive Components Monitor
4	Catalyst Mon	Catalyst Monitor
5	Htd Catalyst	Heated Catalyst Monitor
6	Evap System Mon	Evaporative System Monitor
7	Sec Air System	Secondary Air System Monitor
8	A/C Refrig Mon	Air Conditioning Refrigerant Monitor
9	Oxygen Sens Mon	Oxygen Sensor Monitor
10	Oxygen Sens Htr	Oxygen Sensor Heater Monitor
11	EGR System Mon	Exhaust Gas Recirculation System Monitor

#### NOTE

- To review I/M Readiness status, make sure that the ignition key is switched to ON with the engine off.
- Not all monitors are supported by all vehicles.

To retrieve I/M Readiness Status data:

1. Scroll with the arrow keys to highlight **I/M Readiness** from Diagnostic Menu and press the **ENTER** key. If vehicle supports both types of monitors, a screen for monitor type selection displays. Select a monitor type and press the **ENTER** key.

	Diagnostic Menu
1	System Status
2	Read Codes
3	Erase Codes
4	Live Data
5	Freeze Frame
6	I/M Readiness
7	O2 Monitor Test
8	On-board Monitor Test

Figure 5-20 Sample Diagnostic Menu Screen

2. Depending on readiness test, one of these 2 screens will be present. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data.

Since DTCs cleare	ed	
Malfunction Indicator lamp(MIL) Status	OFF	
Misfire Monitoring	ОК	
Fuel system Monitoring	ОК	
Comprehensive component Monitoring	ОК	
Catalyst Monitoring	INC	
Heated Catalyst Monitoring	N/A	
Evaporative system Monitoring	INC	
Secondary air system Monitoring	N/A	

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This Drive Cycle		
Malfunction Indicator lamp(MIL) Status	OFF	ŧ
Misfire Monitoring	ОК	
Fuel system Monitoring	ок	
Comprehensive component Monitoring	ок	
Catalyst Monitoring	INC	
Heated Catalyst Monitoring	N/A	
Evaporative system Monitoring	INC	
Secondary air system Monitoring N/A		

Figure 5-22 Sample IM readiness screen 2

3. Press the BACK key to exit.

### 5.7 O2 Monitor Test

OBD II regulations require certain vehicles monitor and test oxygen (O2) sensors to isolate fuel and emissions related faults. The O2 Monitor Test function is used to retrieve completed O2 sensors monitor test results.

The O2 Monitor Test is not an on-demand test. O2 sensors are not tested when selected via the menu but tested when engine operating conditions are within specified limits.

If the vehicle uses a controller area network (CAN) protocol to communicate, this function is not supported by vehicle. Refer to "On-Board Monitor Tests" on page 38-39 for O2 monitor data of CAN-equipped vehicles.



To retrieve O2 monitor data:

1. Scroll with the arrow keys to highlight **O2 Monitor Test** from Diagnostic Menu and press the **ENTER** key. A screen with a list of available sensors displays.

	Diagnostic Menu
1	System Status
2	Read Codes
3	Erase Codes
4	Live Data
5	Freeze Frame
6	I/M Readiness
7	O2 Monitor Test
8	On-board Monitor Test

Figure 5-23 Sample Diagnostic Menu Screen

Scroll with the arrow keys to highlight an O2 sensor and press the ENTER key to confirm. A screen with details of the selected sensor displays.



Figure 5-24 Sample O2 Monitor Test screen

3. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data.

		O2 Bank1 Sensor 1	
1	\$81		
2	\$82		
3	\$83		

Figure 5-25 Sample O2 Bank1 Sensor 1 Screen

4. Press **Enter** key to view data of selection.

	\$81		
Module		\$10	
Test Value		15	
Min Limit		0	
Max Limit		255	
Save		_	

Figure 5-26 Sample data of \$81 screen

5. Press the BACK key to exit and return.

# 5.8 On-Board Monitor Test

The On-Board Monitor Test function is useful after servicing or after clearing a vehicle ECU's memory. It receives test results for emission-related powertrain components and systems that

are not continuously monitored for Non-CAN vehicles. And for CAN vehicles, it receives test data for emission-related powertrain components and systems that are and are not continuously monitored. It is vehicle manufacturer who is responsible for assigning test and component IDs.

### NOTE

Test results do not necessarily indicate a faulty component or system.

- To request on-board monitor test results:

1. Scroll with the arrow keys to highlight **On-Board Monitor Test** from Diagnostic Menu and press the **ENTER** key.

	Diagnostic Menu
1	System Status
2	Read Codes
3	Erase Codes
4	Live Data
5	Freeze Frame
6	I/M Readiness
7	O2 Monitor Test
8	On-board Monitor Test

Figure 5-27 Sample Diagnostic Menu Screen

2. Depending on the protocol the vehicle used, one of these 2 screens shows.

		On-Board Monitor Test	
1	Test \$01 Data		
2	Test \$02 Data		
3	Test\$05 Data		
4	Test\$06 Data		

Or



On-Board Monitor Test
1 O2 Monitor.B1S1
2 O2 Monitor.B1S2
3 Catalyst Monitor.B1
4 EGR Monitor.Bank1

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3. Scroll with the arrow keys to highlight a test group and press the ENTER key to confirm. A screen with details of the selected sensor displays. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data.

Test \$01 Data		
ID	00	
Module	\$10	
Test Value	0000	
Min Limit		
Max Limit	0000	
Status	ОК	

For non-CAN vehicles, test screen is illustrated as below:

Figure 5-30 Sample Non-CAN vehicle test screen

For CAN vehicles, test screen is illustrated as below:

T	est \$01 Data
MEAS	0.450
MIN	0.312
MAX	0.630
STS	ОК
STS	ОК

Figure 5-31 Sample Can vehicle test screen

4. Press the **BACK** key to exit and return.

### **5.9 Component Test**

Component Test allows the scanner to control operation of vehicle components, tests or systems.

#### NOTE

- Some manufacturers do not allow tools to control vehicle systems.
- •The manufacturer sets the criteria to automatically stop test. Refer to appropriate vehicle service manual before using this function.



To perform a component test:

1. Scroll with the arrow keys to highlight **Component Test** from Diagnostic Menu and press the **ENTER** key. A screen with a list of available tests displays.

	Diagnostic Menu	
6	I/M Readiness	
7	O2 Monitor Test	
8	On-board Monitor Test	
9	Component Test	
10	Vehicle Info.	
11	1 Modules Present	
12	12 DTC Lookup	
1	System Status	

Figure 5-32 Sample Diagnostic Menu Screen

Scroll with the arrow keys to highlight a system or component, press the ENTER key to start test and the scanner displays the message "Command Sent!".

	Component Test
1 EVAP Sys. Leak test	

Figure 5-33 Sample Component test screen

3. Press the **BACK** key to exit and return.

# 5.10 Request Vehicle Information

Vehicle Information allows to request the vehicle's VIN number, calibration ID(s) which identifies software version in vehicle control module(s), calibration verification numbers (CVN(s)) and in-use performance tracking on model year 2000 and newer OBD II compliant vehicles.

CVNs are calculated values required by OBD II regulations. They are reported to check if emission-related calibrations have been changed. Multiple CVNs may be reported for a control module. It may take several minutes to do the CVN calculation. In-use performance tracking tracks performance of key readiness monitors.

#### NOTE

Available options will vary depending on the vehicle under test.

To request vehicle information:

1. Scroll with the arrow keys to highlight **Vehicle Info.** from Diagnostic Menu and press the **ENTER** key.

	Diagnostic Menu	
6	I/M Readiness	
7	7 O2 Monitor Test	
8	8 On-board Monitor Test	
9	9 Component Test	
10	10 Vehicle Info.	
11	11 Modules Present	
12	DTC Lookup	
1	1 System Status	

Figure 5-34 Sample Diagnostic Menu Screen

2. Follow on-screen instruction and send the command to read vehicle information. A screen with a list of available options displays.

Vehicle Info	
1 Calibration ID	

Figure 5-35 Sample Vehicle Info Screen

3. Scroll with the arrow keys to highlight an available option and press the **ENTER** key. A screen with details of the selected option displays.

	Calibration ID	
Calibration Identifications	1K0907115A 0050	
Save	Back	

Figure 5-36 Sample Calibration ID Screen

4. Press function key **Save** to store the readiness data. Or use the **BACK** key to exit and return.

# 5.11 Modules Present

The scanner identifies module IDs and communication protocols for OBD2 modules in the vehicle.

- To view module IDs and communication types:
- 1. Scroll with the arrow keys to highlight **Modules Present** from Diagnostic Menu and press the **ENTER** key.

	Diagnostic Menu	
6	I/M Readiness	
7	O2 Monitor Test	
8	On-board Monitor Test	
9	9 Component Test	
10	Vehicle Info.	
11	11 Modules Present	
12	12 DTC Lookup	
1	System Status	

Figure 5-37 Sample Diagnostic Menu Screen

2. A screen with the module IDs and protocols displays.

Mod	dule Present
Protocol	ID
KWP 2000	\$10
Save	

Figure 5-38 Sample Module Present Screen

3. Press function key Save to store the readiness data. Or use the BACK key to exit and return.

## 5.12 DTC Lookup

DTC Lookup menus allows to request DTC definitions stored in the scan tool.

To Look up DTCs:

1. Scroll with the arrow keys to highlight **DTC Lookup.** from Diagnostic Menu and press the **ENTER** key.

	Diagnostic Menu	
6	I/M Readiness	
7	O2 Monitor Test	
8	On-board Monitor Test	
9	Component Test	
10	0 Vehicle Info.	
11	11 Modules Present	
12	DTC Lookup	
1	System Status	

Figure 5-39 Sample Diagnostic Menu Screen

2. Enter a valid code number and press the function key Finish.

	DTC Lookup	
P0000		
ASD	R T Y U I O F G H J K L	* 4 5 6
Z X C Caps Lock Finish	V B N M - , SPACE Previous	/ 1 2 3 · 0 − Backspace

Figure 5-40 Sample DTC Lookup Screen

3. A screen with code number and its definition displays. If definition could not be found (SAE or Manufacturer Specific), the scanner displays "DTC definition not found! Please refer to vehicle service manual!" If a P1xxx, C1xxx, B1xxx or U1xxx code is entered, select a vehicle make to look for DTC definitions. Press the **Back** key to exit.

	Trouble Codes		
P0001	Fuel Volume Regulator Control Circuit/Open		
_			

Figure 5-41 Sample Trouble Codes Screen

### 5.13 Playback Data

The PlayBack option leads to screens for review of recorded test results.



To review recorded data:

1. Scroll with the arrow keys to highlight PlayBack from home screen and press the ENTER key.



Figure 5-42 Sample Home Screen

2. A screen with a list of test records displays. If no data is recorded, the message "No Data available!" is displayed.

	Scan
1	Datastream> scan-MAKE-EOBD—savefile
2	Ecu Information>scan-MAKE-EOBDsavefile
3	Trouble Code>scan-MAKE-USA-Ford-savefile
4	Trouble Code>scan-MAKE-Asia-Hyundai-savefile
5	Ecu Information>scan-MAKE-EUROPE-Bmw-savefile
6	Ecu Information>scan-MAKE—EUROPE-Fiat-savefile
7	Ecu Information>scan-MAKE-EOBD—savefile
	Delete All
	Delete Delete All

Figure 5-43 Sample Playback Screen

3. Scroll with the arrow keys to highlight a vehicle record and press the **ENTER** key. Details of the test record displays. Use the up and down arrow keys to scroll through data to select lines.

Read Codes	
P0113/\$10	Intake Air Temperature Sensor 1 Circuit High
P0123/\$10	Throttle/Pedal Position Sensor/Switch A Circuit High
P0222/\$10	Throttle/Pedal Position Sensor/Switch B Circuit Low
P2122/\$10	Throttle/Pedal Position Sensor/Switch D Circuit Low
P2127/\$10	Throttle/Pedal Position Sensor/Switch E Circuit Low
U0001/\$10	High Speed CAN Communication Bus
P0100/\$10	Mass or Volume Air Flow A Circuit
Print	

Figure 5-44 Sample Test Data Details Screen

 If you are reviewing live data or freeze frame data, use the function key Next Frame or Pre. Frame to scroll through all possible frames when necessary.

10				
Numbers of DTCs		0		
Fuel system 1 status	uel system 1 status			
Fuel System 2 status				
Calculated Load Value		0.0	%	
Engine Coolant Temperature	Engine Coolant Temperature			
Short Term Fuel Trim-Bank 1		0.0	%	
Pre.Frame	Print	Ne	ktFrame	

Figure 5-45 Sample Test Data Details Screen

 To erase a record, scroll with the arrow keys to highlight it and press the function key Delete. To delete all records, press the function key Delete All. Answer Yes to delete and No to quit.

# 6 Service and Maintenance Operations

This section gives brief instructions of the most commonly required service and maintenance operations. Typical service operation screens are a series of menu driven executive commands. Follow on-screen instructions to complete the operation.

Available service and maintenance options include:

- Oil Service Reset
- Electronic Parking Brake (EPB)
- Battery Replacement (BRT)
- DPF Regeneration
- Throttle Body Alignment (TBA/TPS)
- Steering Angle Sensor (SAS) Calibration

### 6.1 Oil Service Reset

Oil Light Reset menu allows you to reset the service lamps on the instrument cluster. The Service Indicator System is designed to alert the driver when the vehicle is due for a service.

Oil service reset methods are determined by the vehicle being tested. Depending on the vehicle being tested, any of the following means displays:

- Oil Reset With One Button
- Manual Reset
- Auto Reset

### 6.1.1 Oil Reset With One Button

Oil Reset With One Button is applicable to GM models only. It offers quick and simple oil service reset with the click of one button.

To do Oil Reset With One Button:

 Scroll with up and down arrow keys to highlight **Oil Reset With One Button** from the Oil Reset menu. An Information screen displays. Press the function key **OK** to continue or **Cancel** key to return to the Oil Reset menu.



Figure 6-1 Sample Oil Reset Menu Screen

2. Follow on-screen instruction and send a command to reset oil service. A screen with "Success" message displays once the lamp has been reset. Press any key to return.

Oil Life Reset
Success
Press any key to continue

Figure 6-2 Sample Oil Reset With One Button Success Screen

3. If the oil service reset failed, the following screen displays. Please follow on-screen instructions to troubleshoot it. If the problem still exists, please contact your local dealer for assistant.



Figure 6-3 Sample Oil Reset With One Button Failed Screen

### 6.1.2 Manual Reset

Almost all Asian vehicles and most American and European vehicles have mechanical oil service indicator reset. The service tool does not have to communicate with the vehicle being

tested, but guides you to complete the service manually by providing step-by-step on-screen instructions.

When Manual Reset is selected and the vehicle being tested identified, a procedure opens on the screen. Scroll with arrow keys to read the entire procedure and performing the necessary steps as directed by the on-screen instructions. The exact order of the test operation steps may vary depending on the test vehicle. Be sure to follow all on-screen instructions.

This manual reset procedure can be interrupted and aborted if the ignition key position is changed.

To do oil reset manually:

1. Scroll with up and down arrow keys to highlight **Manual Reset** from the **Oil Reset** menu and press **ENTER** to confirm.

	Oil Reset
1	Oil Reset With One Button
2	Manual Reset
3	Auto Reset

Figure 6-4 Sample Oil Reset Menu Screen

2. Enter vehicle information by certain VIN characters, such as model, and year to identify the vehicle being tested and press **ENTER** key to confirm.



Figure 6-5 Sample Vehicle Identification Screens

3. When the vehicle is identified, a procedure screen displays.





- 4. Follow all on-screen instructions to perform the manual mechanical reset.
- 5. Press function key **OK** to return.

#### 6.1.3 Auto Reset

Auto Reset is a bi-directional communication procedure directed by the service tool. The service tool displays guides for you through the process. A number of instructions that require a response to continue display, including an option to clear any stored codes once the interval has been reset. Follow the on-screen instructions.

### 6.2 Electronic Parking Brake

EPB Service menu allows you to perform the service and maintenance of brake systems, including deactivation and activation of the brake control system, bleeding brake fluid, opening and closing brake pads, and setting brakes after disc or pad replacement, on multiple brands of vehicles where electronic brake systems are fitted.

Some tests display a command to the operator. For example, if "Pressing Brake Pedal" displays, the operator has to press and hold the brake pedal and then continue. Actual tests vary by vehicle manufacturer, year, make.

Typical special test options include:

- Deactivate/Activate SBC/EPB systems allows to deactivate brakes for further service or maintenance work on brake systems or activate brakes when service or maintenance work on brake systems are completed.
- Adaptation on Audi A8 allows to set new pad thickness of rear brakes calipers after changing brake discs & pads on Audi A8 models.
- Replace hydraulic brake systems fluid/bleed brake system on Mercedes SBC vehicles allows to change brake fluid/bleed brake system.
- Perform service reset and service position on BMW EPB vehicles allows to do the CBS reset and CBS correction for front brake and rear brake.
- Perform activation/service work on Volvo PBM vehicles allows to perform installation check, applying parking brake, releasing parking brake, activating service mode and exiting service mode.
- Reset memory on Toyota EPB vehicles allows to clear the learned memory of the EPB ECU.
- Perform brake cable replacement and electric parking brake replacement allows to fit in or remove the brake cable safely, adjust brake cable's tension and calibrate the electric parking brake replacement.
- Save and write clutch pedal programming on Renault EPB vehicles allows to save clutch pedal programming on Renault vehicles fitted with manual gearbox. After this

command is activated, the tool allows to "flash" the electric parking brake unit with the saved clutch data.

- Perform control function and reset function on Opel EPB vehicles allows to apply/release park brake cable service, provide park brake cable service replacement procedures and calibrate the parking brake systems after brake service.
- Sensor calibration on Honda EPB vehicles allows to program the current output value of each sensor into the electric parking brake unit.
- Provides parking brake unjam procedure and perform longitudinal accelerometer calibration on Land Rover EPB vehicles allows to drive the electronic park brake so it is unjamed in the releasing direction and then drive it into mounting position or the latching position; also allows to perform longitudinal accelerometer calibration.

#### 

- EPB systems must be deactivated before carrying out any maintenance/service work on the brakes such as changing of pads, discs and calipers.
- Use proper tools to avoid the risk of body injuries of mechanics and technicians and damage to the brake system.
- Make sure the vehicle is properly blocked after deactivation of the systems.

## 6.3 Battery Replacement (BRT)

BRT menu lets you to new battery validated, how to clear faults from the dashboard and display current battery details of the vehicle such as Audi, BMW, Citroen, Peugeot, Seat, Skoda, Volvo, VW and Ford.

1. Replace the old battery with the new one, ensuring the key is not in the ignition.

2. Connect the scanner to the vehicle's 16 pin Data Link Connector (DLC) with the diagnostic cable.

3. Boost the device and select BRT, it will display all the vehicle makes available. Scroll with the arrow keys to highlight your vehicle make and press ENTER key to start.

• Perform BRT on Citroen/Peugeot cars – make several selections to confirm your car model, and then complete the battery replacement following on-screen instructions.

• Perform BRT on Audi/VW/Seat/Skoda cars – after communicating with vehicles, there's two options under Replace battery menu - Validate battery and Display data.

- Validate battery menu lets you to recode the new battery to the vehicle's ECU and to turn off dashboard warning lights. The on-screen instructions would guide you step by step to complete the replacement.

- Display Data menu lets you to check the battery information or battery replacement records

• Perform BRT on BMW/Volvo cars – after making several selections to confirm your vehicle model, you can select Display data, Validate Battery or Clear codes from Function menu.

### 6.4 Diesel Particulate Filter (DPF) Regeneration

DPF Regeneration menu let you perform the DPF cleaning to clear the blockage through continuous burning of the particulates captured in the DPF filter. When a DPF regeneration cycle is completed, the DPF light automatically goes off.

# 6.5 Throttle Body Alignment (TBA/TPS)

It's very common to see a customer pull into the shop with a Volkswagen or Audi that just will not idle correctly. One of the possible causes is that the throttle position is not known. When the motion range is not known, the ECU simply has no idea where to set the throttle. The ECU must

know the full range of motion of the throttle in order for it to properly control the engine. Using the throttle position sensors in the throttle body, the ECU learns the full open and full closed positions through various states (idle, part throttle, WOT) known as a Throttle Body Alignment (TBA).

When one of the following conditions came up, a TBA is needed.

- 1. The vehicle's battery has been disconnected and re-connected.
- 2. The ECU has been removed and reinstalled.
- 3. The Throttle Body has been cleaned or removed and reinstalled.
- 4. The Accelerator Pedal has been removed and reinstalled.

Please follow the on-screen guide to perform the service.

## 6.6 Steering Angle Sensor (SAS) Calibration

SAS Calibration menu let you perform calibration of the Steering Angle Sensor, which permanently stores the current steering wheel position as straight-ahead in the sensor EEPROM. On successful calibration of the sensor, its fault memory is automatically cleared.

# 7 System Setup

This section illustrates how to program the scanner to meet your specific needs. When Setup application is selected, a menu with available service options displays. Menu options typically include:

- Language
- Unit
- Beep Set
- Key Test
- LCD Test
- About

Shortcuts

### 7.1 Select Language

Selecting Language opens a screen that allows you to choose system language. The scan tool is set to display English menus by default.

To configure system language:

1. Scroll with the arrow keys to highlight Language from Setup menu and press the ENTER key.



Figure 7-1 Sample Setup Screen

2. Press the **LEFT/RIGHT** arrow key select a language and press the **ENTER** key to confirm. Press the **Back** key to exit and return.



Figure 7-2 Sample Language Selection Screen

## 7.2 Change Units

Selecting Unit opens a dialog box that allows you to choose between US customary or metric units of measure.

- To change the unit setup:
  - 1. Scroll with the arrow keys to highlight Units from Setup menu and press the ENTER key.



Figure 7-3 Sample Setup Screen

2. Press the LEFT/RIGHT arrow key select an item and press the ENTER key to save and return.



Figure 7-4 Sample Language Selection Screen

### 7.3 Configure Beeper

Selecting Beep Set opens a dialog box that allows you to turn on/off the beeper.



To turn on/off the beeper:

1. Scroll with the arrow keys to highlight Beep Set from Setup menu and press the ENTER key.



Figure 7-5 Sample Setup Screen

2. Press the LEFT/RIGHT arrow key select an item and press the ENTER key to save and return.



Figure 7-6 Sample Beeper On/Off Selection Screen

### 7.4Test Keypad

Selecting Key Test option opens a screen that allows you to check the functionality of the keypad.

- To test the keypad:
- 1. Scroll with the arrow keys to highlight Key Test from Setup menu and press the ENTER key.



Figure 7-7 Sample Setup Screen 54 AutoMaster Pro Manual\_English\_V2.0

2. Press any key to start test. The virtue key corresponding with the key you pressed will be highlighted on the screen if it works correctly.



Figure 7-8 Sample Key Test Screen

3. To quit the test, click the F2 function key twice.

## 7.5 LCD Keypad

Selecting LCD Test option opens a screen that allows you to check the functionality of the display.

- To test the display:
  - 1. Scroll with the arrow keys to highlight LCD Test from Setup menu and press the ENTER key to start test. Check if there are any missing spots in the LCD screen.



Figure 7-9 Sample LCD Test Screen

2. To quit the test, press the **Back** key.

## 7.6 Tool Information

Selecting About option opens a screen that show information about your scan tool, such as serial number and register password which may be required for product registration.

To view information of your scan tool:

1. Scroll with the arrow keys to highlight About from Setup menu and press the ENTER key.



Figure 7-10 Sample Setup screen

2. A screen with detailed information of the scanner displays.



Figure 7-11 Sample Tool Information Screen

3. Press the **Back** key to exit and return to the Setup menu.

# 7.7 Configure Shortcut Keys

Selecting Shortcuts option lets you to change the functionality of the shortcut buttons.

- To assign a function to a shortcut button:
  - 1. Scroll with the arrow keys to highlight **Shortcuts** from Setup menu and press the **ENTER** key. A screen with available shortcut keys displays.



Figure 7-12 Sample Setup screen

56 AutoMaster Pro Manual\_English\_V2.0 2. Press the **UP/DOWN** arrow key select an shortcut key and press the **ENTER** key. A screen with a list of loaded applications displays.



Figure 7-13 Sample ShortCuts Screen

- Scroll with the UP/DOWN arrow keys to highlight an application and press the ENTER key to assign the application to the shortcut key.
- 4. Press any key to exit and return.

# 8 Update

The scanner can be updated to keep you stay current with the latest development of diagnosis. This section illustrates how to register and update your scan tool.

To update your scanner, please follow the three steps as below:

Step1: Obtain an FOXWELL ID.

Step2: Register the product with the product serial number and product password.

Step3: Update the product by the update application FoxScanner.

For step 1 and 2, you can also go to our site with the link below. Step 1: <u>http://www.foxwelltech.com/support/item-216.html</u> Step 2: <u>http://www.foxwelltech.com/support/item-217.html</u>

### 8.1 Create a Foxwell ID

### 8.1.1 Register through Website

If you are new to FOXWELL, please register on <u>www.foxwelltech.com</u> and create a FOXWELL ID first. If you have installed the update application FoxScanner, please refer to the registration guide on 8.1.2.

#### 1. To register through website:

To create a Foxwell ID and register your scan tool a. Visit our site www.foxwelltech.com and then select **Support>Register.** 

FOX	WELL				f	E ii	🛗 1997 - 1	Norldwide   Register   Sign i
Product	Support	News Center	Distributor	About Us	Contact Us			٩
Register		> = How to r	Support > FAQ update NT6XX, NT	5XX and NT4XX se	ries scanners?			
FAQ Update		>	n't l register my sci update code reade		Tonner Teal NT10			
Support Tickel		>	update NT600/NT3				e any longer?	
Warranty Training		= How to t	ind my Foxwell ID?					
			ind the software ve					
		= Why ca	n't I find AU Ford, H	lolden or Brazilian	GM from Automas	ter Pro seri	es Scanners?	

#### Figure 8-1 Sample Register Screen

b. Click **Register** link at the top right of the website or at the lower side of home page.



Figure 8-2 Sample Register Screen

2. Create a unique user ID and password, complete the following registration form and then click Submit to confirm. When your ID has been created, you are allowed to view all programs associated with your tool, download updates, edit your profile, submit feedback and join our community to share your ideas and your stories about our products. Note: Please always remember your FOXWELL ID and Password, as it's the important for your to manager your product and updates.

	Fill in your personal information	_
*Foxwell ID	Foxwellsupport	Please create a unique user name as your Foxwell ID. Your phone number or email address is recommended.
*Password		The password must include 6-16 numbers (0-9) and letters. Use upper and lower case letters (A-
*Confirm Password		Z, a-z) or symbols (?-!@#) if you want to make it more secure.
*First Name	foxwell	
Middle Name		
*Last Name	support	
*Email	helen.ou@foxwelltech.com	This email is used to retrieve your password in case you forgot it. Please make sure the email
*Phone	86-755-26697229	you entered works correctly.
Company		
Address 1		
Address 2		
City		
State/Province		
*Country	china	
Zip Code		
*Captcha	02V6 Click image to refresh	
	By creating an account, you agree to Foxwell's Conditions of Use and Privacy Notice.	F
	Submit Reset	

Figure 8-3 Sample Registration Form Filling Screen

#### IMPORTANT

Please always remember your FOXWELL ID and Password as it's important for you to manager your product and updates.

3. A Submit OK message will appear if you registered successfully and an email will be sent to your registered email address containing a link with which you can activate the Foxwell ID. Please log in your email and activate the account.

1 1 24 1 501 10	2011	
Middle Name		
"Last Name	ou	
*Email	keri zou@FOXWELLTECH COM	This email is used to retrieve your password in case you forgot it. Please make sure the email you entered.
*Phone	86	works correctly
Company		
Add	SSAGE	
Ador	You have created your Foxwell ID successfu redirected to the login page.	lly, and you will be
State/Pro		OK
Zip Code		
*Captcha	6b62 Click image to refresh	
	By creating an account, you agree to Foxwell's Conditions of Use and Privacy Notice.	
	Submit Reset	

Figure 8-4 Sample Succeed Registration Screen

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#### IMPORTANT

Before activating and confirming your email address by clicking the activation link in your email, your account will still be invalid and you are not be allowed to sign in.

The registration page will be bypassed, skipping to the log in page. Just input your FOXWELL ID and Password to sign in.

FOX	WELL				f	E in	You Tabe	Worldwide	Register   Sign in
Product	Support	News Center	Distributor	About Us	Contact Us				٩
Welcome to	Foxwell								
User Name		r ID and/or password		puter)			w to foxw arted! It's ea		

Figure 8-5 Sample Sign in Screen

When log in successfully, the Member Center will show as below. This platform enables you to review the registered products, register new products, modify personal information or reset the password.

My Products	Me	mber Center				Exit
I Registered Products						
I ■ New Registration		lan, Welcome ! Last Login : 113.91.23	8.41	IP of This Logir	: 113.91.52.164	
My Message	Regis	ter Date : 16:52:17 24	/12/2014	Date of Last Lo	gin: 16:52:17 24/12/2014	
≣ My Messages	Acc	ount Overview				
i≣ Support Tickets						
My Orders	Open	Orders : 3Pieces		Unread Messa	ges : OPiece	
I≣ All Orders	Reg	istration				
My Profile	No.	Product	Language	Register Date	Expire Date	
IE Personal Information	1	NT614	EN	17:27:09 24/12/2014	17:27:09 24/06/2016	
II Reset Password		Available Updates:	GM Ford OS-	SOFTWARE LandRover Jaguar Acura	Honda Hyundai OPEL Infiniti	
	2	NT614	EN	18:20:37 24/12/2014	18:20:37 24/06/2016	
		Available Updates:	GM Ford OS-	SOFTWARE LandRover Jaguar Acura	Honda Hyundai OPEL Infiniti	
	3	NT500	EN	17:33:07 27/12/2014	17:33:07 27/06/2016	
		Available Updates:				

Figure 8-6 Sample Member Center Screen

6. If you forget your register ID or password, just click Sign in at the top right of the website, then click Forgot your user ID and/or password? . You are required to either input the serial number and register password or your registered email address. Then our system will send the user ID and a password reset link to your registered email address.

	0
Submit Cancel	
	Submit Cancel

#### Figure 8-7 Sample User ID and/or Password Retrieve Screen

#### IMPORTANT

Before activating and confirming your email address by clicking the activation link in your email, your account will still be invalid and you are not be allowed to sign in.

7. Please log in your email and click the link to go to the following **Reset Password** page. Input your new password and submit it. Now you are able to log in with your ID and the new password. If you want to change the password, please sign in with your user name and password, then select **My Profile/Reset Password**.

F <b>O</b> X\	NELL				f	in	You Tube	🐑 Worldwide	Register   Sigr
Product	Support	News Center	Distributor	About Us	Contact Us			_	٩
Reset Passw	vord								
	*New Password								
	onfirm Password								
			S	ubmit Cano	col				

Figure 8-8 Sample User ID and/or Password Retrieve Screen

#### NOTE

If the user name is different with the email you filled when registering, please input the registered email to find your password back, but not user name.

		Please create a unique user name as your Foxwe
*Foxwell ID	foxwell@gmail.com	D. Your phone number or email address is recommended.
*Password		The password must include 6-16 numbers (0-9) and letters. Use upper and lower case letters (A-Z
Confirm Password		a-z) or symbols (?-!@#) if you want to make it more secure.
*First Name	fox	
Middle Name		
*Last Name	support	
	support foxwell@foxwelltech.com	This email is used to retrieve your password in
*Phone	86-755-26697229	case you forgot it. Please make sure the email yo entered works correctly.

Figure 8-9 The Foxwell ID differs from Email

### 8.1.2 Register with FoxScanner

You are also allowed to register and create a Foxwell ID with the update client FoxScanner.



- To register through website:
- 1. Visit our site <u>www.foxwelltech.com</u> and go the **Product** page. Find your product model and click it to view the product profile. Select **Download** tab to download the PC application file.
- Unzip the application file. Follow instructions on computer screen to install the application and driver.



Figure 8-10 Sample FoxScanner installation Screen

3. Double click the desktop icon 1 to launch the application.



Figure 8-11 Sample FoxScanner Main Screen

4. Click Register button, a Register window will pop up.

1	Register	
	* User Name	(Less than 30 characters)
	* Password	(6-16 characters)
	* Confirm Password	( The passwords must match. )
1	* First Name	
	Middle Name	
	* Last Name	
4	* Email	
	* Telephone	( Numbers only )
	Address	
	* Country	
	State/Province	
	City	
	Zip Code	

Figure 8-12 Sample Register Screen

5. Create an unique user ID and password, complete the following registration form and click **Register** to confirm.

gister		
* User Name	Susan	(Less than 30 characters)
* Password	•••••	(6-16 characters)
* Confirm Password	•••••	( The passwords must match. )
* First Name	Susan	
Middle Name		
* Last Name	Green	
* Email	sales2@foxwelltech.com	
* Telephone	8675526697229	(Numbers only)
Address		
* Country	CHINA	
State/Province	GUANGDONG	
City	SHENZHEN	
Zip Code	51800	
	By creating an account, you agree to Foxwell's	conditions of use and privacy notice.
	Register	Reset

Figure 8-13 Sample Register Screen

6. A Registration Done message will appear if you registered successfully and an email will be sent to your registered email address containing a link with which you can activate the Foxwell ID. Please log in your email and activate the account.

* User Name	Susan		(Less than 30 characters)	
* Password	•••••		(6-16 characters)	
Confirm Password	•••••		( The passwords must match. )	
First Name	Susan			
Middle Name	FoxScan	ner 💌	<u>I</u>	
Last Name	Green		]	
* Email	sales2@foxw	Registration Done!	]	
* Telephone	8675526697:		( Numbers only )	
Address				
* Country	CHINA	ОК	D	
State/Province	GUANGDON			
City	SHENZHEN			
Zip Code	51800			
	By creating an account	, you agree to Foxwell's conditio	ns of use and privacy notice.	

Figure 8-14 Sample Registration Done Screen

7. Click OK. It skips to the log in page automatically. You can input your Foxwell ID and password to sign in.

Figure 8-15 Sample Log in Screen

### 8.2 Register Your Scanner

To register a scanner , you can either register on <u>www.foxwelltech.com</u> or by the update PC application FoxScanner.

### 8.2.1 Register Thourgh Website

1. Open <u>www.foxwelltech.com</u> main page and click **Sign in**. Input your FOXWELL ID/registered email and password.

	WELL				f	E	in i	You lube	Worldwide	Register	Sign in
Product	Support	News Center	Distributor	About Us	Contact Us						٩
Welcome to	Foxwell										
User Name		r ID and/or passworc		iputer)		Let's		r to foxwr rted! It's ea	ell? sy and free. Registe	r	

Figure 8-16 Sample Log in Screen

When log in successfully, the Member Center will show as below. This platform enables you to review the registered products, register new products, modify personal information or reset the password.

My Products	Me	mber Center				Exit		
i≣ Registered Products								
III New Registration		Last Login : 113.91.23	8.41	IP of This Logic	1: 113.91.52.164			
My Message		ter Date : 16:52:17 24		*				
≡ My Messages	Acc	ount Overview						
E Support Tickets								
My Orders	Oper	Orders : 3Pieces		Unread Messa	ges : OPiece			
II All Orders	Reg	istration						
My Profile	No.	Product	Language	Register Date	Expire Date			
E Personal Information	1	NT614	EN	17:27:09 24/12/2014	17:27:09 24/06/2016			
E Reset Password		Available Updates:	GM Ford OS-S	SOFTWARE LandRover Jaguar Acura	Honda Hyundai OPEL Infiniti			
	2	NT614	EN	18:20:37 24/12/2014	18:20:37 24/06/2016			
		Available Updates:	GM Ford OS-S	SOFTWARE LandRover Jaguar Acura	Honda Hyundai OPEL Infiniti			
	3	NT500	EN	17:33:07 27/12/2014	17:33:07 27/06/2016			

Figure 8-17 Sample Member Center Screen

3. To register a product, please click **My Products>New Registration**. Select the right part number, input serial number and password and click the **Submit** button to complete product registration. Please repeat the process if you have more products.

ly Products	Product Registra	tion	Back   Back To Men
E Registered Products			
E New Registration	Part number :	NT620/NT621/NT622/NT623/NT624 T	
1y Message	Serial Number :	NF21201004389	
My Messages	Password :	00aa99	
Support Tickets			
1y Orders			
E All Orders		Submit	
1y Profile			
E Personal Information			
E Reset Password			

Figure 8-18 Sample New Product Registration Screen

#### NOTE

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To check the serial number and password of a device, please boot up it, and select **SETUP>ABOUT**. The serial number and password is right on the **ABOUT** page.

### 8.2.2 Register With FoxScanner

- To register with FoxScanner:
- 1. Launch the PC application FoxScanner. Log in with your Foxwell ID/ registered email and password.



#### Figure 8-19 Sample Log In Screen

Please select Register Products to register it. Select the right part number, input serial number and password to complete product registration. If you have multiple scanners to be registered, please enter all serial numbers you wish to register and then click Submit to register them together.

	My Upd		gister Products	My Profile	Support Tickets	Print
S/N Registration		egistration	S/N Managemer	ht		
	Item 001	Part Number NT614	Serial Number NF41401077063	Password aa00bb		
	002	NT620	NA41402078034	ff22dd		

Figure 8-20 Sample New Product Registration Screen

### 8.3 Update the Scanner

To update scanner, you need the following tools:

- The scan tool
- PC application FoxScanner
- PC or laptop with USB ports/SD port and Internet explorer
- Internet service
- SD card reader (unnecessary if there is SD port in your PC)

To be able to use update tool, PC or laptop must meet the following minimum requirements:

- Operation System: Win98/NT, Win ME, Win2000, Win XP, VISTA and Windows 7.
- CPU: Intel PIII or better
- RAM: 64MB or better
- Hard Disk Space: 30MB or better
- Display: 800\*600 pixel, 16 byte true color display or better
- Internet Explorer 4.0 or newer

#### NOTE

Before updating, please make sure your network works correctly. Before updating, please make sure you have already created a Foxwell ID.

To update your scanner:

1. There are two ways to download the update PC application.

a. Visit our site <u>www.foxwelltech.com</u> and go the **Product** page. Find your product model and click it to view the product profile. Select **Download** tab to download the PC application file. b. Log in at <u>www.foxwelltech.com</u>, go to the **Registered Product** page. Click **Software Details**. You will find the link right on the top of the softwares.

Software De	oftware Details								
Click here to dow	ick here to download the update client and start the upgrade.								
Software	Version	Release Date	Language	Status	Action				
ABARTH	V6.00 -	18/09/2014	EN -	Updateable	Upgrade Log				
ACURA	V5.20 ·	19/12/2014	EN •	Updateable	Upgrade Log				
ALFA	V6.00 -	18/09/2014	EN -	Updateable	Upgrade Log				
AUDI	V5.20 •	06/08/2014	EN •	Updateable	Upgrade Log				
BENTLEY	V5.20 •	06/08/2014	EN •	Updateable	Upgrade Log				
BENZ	V6.00 •	06/08/2014	EN -	Updateable	Upgrade Log				
BMW	V6.10 •	04/01/2015	EN •	Updateable	Upgrade Log				
BUGATTI	V5.20 ·	06/08/2014	EN •	Updateable	Upgrade Log				
CHRYSLER	V5.20 •	06/08/2014	EN •	Updateable	Upgrade Log				

Figure 8-21 Sample FoxScanner Download Screen

Unzip the application file. Follow instructions on computer screen to install the application and driver.



Figure 8-22 Sample FoxScanner installation Screen

- 3. Double click the desktop icon **1** to launch the application.
- 4. Remove the SD card from the scanner, put it into the card reader and plug the reader into the computer. Or just plug it into the SD port if there is SD port in your computer.
- 5. Log in with your Foxwell ID and password.

FoxScanner V1.00	- ×
FOXWELL	
	Sign in Register

Figure 8-23 Sample Sign in FoxScanner Screen

6. Click My Updates-> Available Updates and all updates applicable to your scanner display.

FoxScar	nner V1.00					- ×
My Upda	tes Register F		My Pr	ofile	Support Tickets	Print
Availab	le Updates S	oftware Manage	ement			
Se	elect SD Card K:\	-		Select Serial N	umber	•
T Item	Software	Version	Language	Release Date	File Size	Current Status
Copyright (c) 201	4 Fonwell Jechnology Co., Ltd.	All rights reserve	d			Update

Figure 8-24 Sample My Update Screen

7. In case you formatted your SD card or want to install the updates in an empty memory card, select the right serial number. Please make sure the serial number you selected matches the device you are going to update.

Availabi	e Updates	Software Manag	ement			
Se	ect SD Card K:\	-	•	Select Serial N	umber	•
Item	Software	Version	Language	Release Date	Fil	N441407004030 NA41407003641 N001311000703 N441403001682 NF41309000079 NE41309000090 NE01311000537

Figure 8-25 Sample My Update Screen

8. Click the check box(es) in front of the software(s) you wish to update and then click the **Update** button to download.

	My Upd Availat		Products Software Manag	My Pri ement	ofile	Suppor	t Tickets	Print
		elect SD Card K:\		•	Select Serial No	umber	NF41406	002748 •
	Item	Software	Version	Language		File	Size	Current Status
	001	ACURA	V5.10	CN EN	2014-08-06			Updatable
	002	FORD	V5.20	CN EN	2014-08-06			Updatable
	003	GM	V5.20	CN EN	2014-08-06			Updatable
	004	INFINITI	V5.10	CN EN	2014-08-06			Updatable
1	005	OPEL	V6.00	CN EN	2014-08-06			Updatable
/	006	OS-SOFTWARE	V2.01	CN EN	2014-08-01			Updatable

Figure 8-26 Sample Update Check Screen

9. When **Update** button is clicked, it begins to download. And you can check the **Current Status.** If the Current Status shows Downloading, please do not close the update application.

nner V1.00		•E	=		-
	er Products		ofile	Support Tickets	Print
elect SD Card K:\			Select Serial N	umber N441309	000090 -
Software ACURA CHRYSLER	Version V5.20 V5.20	Language EN EN	Release Date 19/12/2014 06/08/2014	File Size 6.45 KB 22.01 MB	Current Status Update Donel Downloading 1.0%
ng 2/2					Stop downloading
	bio Updates elect SD Card K.\ Software ACURA CHRYSLER	Adas Register Products bio Updates Software Manag select SD Card K.\ Software Version ACURA V5.20 CHRYSLER V5.20	Adeas Register Products My Pro- bio Updates Software Management relect SD Card KA Software Version Language ACURA V5.20 EN CHRYSLER V5.20 EN	Acura V5.20 EN 06/08/2014	Aus Register Products My Profile Support Tickets bit Updates Software Management elect SD Card KA Software Version Language Release Date File Size ACURA V5.20 EN 19/12/2014 6.45 KB CHRYSLER V5.20 EN 06/08/2014 22.01 MB

- Figure 8-27 Sample Updating Screen When all the items are updated, an "Update Done!" message displays and the **Available** 10. Update items will be blank.

oxScar	nner V1.00					- ×
My Upda	ates Register	Products Software Manage	My Pro	ofile	Support Tickets	Print
Se	elect SD Card K:\	-	]	Select Serial Nu	mber N441309	• 000090
□ Item	Software	Version	Language	Release Date	File Size	Current Status
Update Don	e! 4 Formal Technology Co. 144					

Figure 8-28 Sample Update Completed Screen Please click **Software Management** to review all the updated software. 11.

١					
My Upd	ates Register Produc	zts	My Profile	Support Tickets	Print
Availat	ble Updates Softwa	are Manage	ment		
Item	Software	Version			
001	K:\Scan\Make\Asia\Acura	V5.20			
002	K:\Scan\Make\USA\Chry	V5.20			
					Uninstall

Figure 8-29 Sample Software Management Screen

#### NOTE

If "Update Failed" dialog comes up, it indicates that the software updates failed. Please check the network connection or SD card. If the problem still exists, please contact <a href="support@foxwelltech.com">support@foxwelltech.com</a> or your local dealer for assistance.

12. To uninstall a software or all software select them and click the **Uninstall** button. And the uninstalled items can be found in the **Updates** screen.

oxSca	nner V1.00		- :
My Up	ates	agister Products My Profile Su	upport Tickets Print
Availa	ble Updates	Software Management	
☐ Item ☐ 001	Software Honda	Version V5.20 The softwares were just uninstalled.	
			Uninstall

Figure 8-30 Sample Software Uninstallation Screen

13. Please click **My Profile** to view your personal information. To modify your personal information, just type in the message box and click **Submit**. To help us provide better sales, please make sure that the telephone, email and country are correctly entered.

<b>F</b>		-
My Updates	Register Products My Profile Support Tickets	Print
* User Name	ygq7812088@163.com	
* Full Name	Micheal 390201532@qq.com	
* Email	390201532@qq.com	
* Telephone	8675526697229	
* Address	m 411, Area C, Block E&F, Huafeng Technology Park, Xinhu Road, Shenzhen 518100, C	hina
* Country	China	
* State/Province	Guangdong	
City	Shenzhen	
Zip Code	51800	
	Submit Reset	

Figure 8-31 Sample Software Uninstallation Screen

14. Should you have any questions regarding the product ,please click **Support Tickets**, fill in all required information and click **Submit** to send us your issue.

FoxScanner V1.0	0	- ×
My Updates	Register Products My Profile Support Tickets	Print
* Subject	NT644 09 Audi A5 TFSi	
* Scanner	NT644	•
* Software		-
* Version	V5.2	
* VIN	WAUZZZ8T99A055468	
* Year	1999	
* Engine Size		
* Problem Description	When analysing direct via the System Menu - Cent Elec the NT500 freezes at 'Communicating with vehicle please wait	
	Submit Reset	
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Figure 8-32 Sample Support Ticket Screen

# **9 Print Test Results**

- Vehicle test results stored in the SD card can be printed through computer. To print test results through computer:
  - 1. Insert the SD card into the computer.
  - 2. Launch the FoxScanner, click Print to view all the stored test results.

		egister Products Ny Profile Support Tickets	Pint
T Item	Vehicle Software	Test Path	Software Version
001	VW	Systems , Control Unit, Common, 17-Instruments, 17-Instruments, VW2SX, ECU Information,	V1.11
002	VW	Systems , Auto Scan(All), Read Codes, Read Codes, ECU Information, Live Data, Live Data, E	V1.11
003	vw	Systems , Auto Scan(All), Read Codes, Read Codes, ECU Information, Live Data, Live Data, E	V1.11
004	vw	Systems , Auto Scan(All), Read Codes, Read Codes, ECU Information, Live Data, Live Data, E	V1.11
005	VW	Systems , Auto Scan(Common), Live Data, Read Codes, ECU Information	V1.11
006	skoda	Maintenance, Systems , Systems , Control Unit, Common, 01-Engine, ECU Information	V1.11
007	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information	V1.11
008	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data	V1.11
009	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data, Active	V1.11
010	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data, Active	V1.11
011	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data, Active	V1.11
012	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data, Active	V1.11
013	audi	Systems , Control Unit, Common, 01-Engine, 01-Engine, Read Codes	V1.11
014	audi	Systems, Control Unit, Common, 01-Engine, 01-Engine, Read Codes, Live Data	V1.11
015	Eobd	Freeze Frame, Live Data, Complete List	V1.11
016	Eobd		V1.11
017	Eobd	Freeze Frame	V1.11
		Print Delete	

Figure 9-1 Sample Test Results Print

3. Click the check(s) in front of each line and click **Print**.

	dates R	egister Products My Profile Support Tickets	Print
□ Item	Vehicle Software	Test Path	Software Version
001	VW	Systems , Control Unit, Common, 17-Instruments, 17-Instruments, WW25X, ECU Information,	¥1.11
002	vw	Systems , Auto Scan(All), Read Codes, Read Codes, ECU Information, Live Data, Live Data, E	¥1.11
003	vw	Systems , Auto Scan(All), Read Codes, Read Codes, ECU Information, Live Data, Live Data, E	V1.11
004	vw	Systems , Auto Scan(All), Read Codes, Read Codes, ECU Information, Live Data, Live Data, E	V1.11
005	vw	Systems , Auto Scan(Common), Live Data, Read Codes, ECU Information	V1.11
006	skoda	Maintenance, Systems , Systems , Control Unit, Common, 01-Engine, ECU Information	V1.11
007	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information	V1.11
008	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data	V1.11
009	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data, Active	V1.11
010	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data, Active	V1.11
011	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data, Active	V1.11
012	skoda	Systems , Control Unit, Common, 01-Engine, Read Codes, ECU Information, Live Data, Active	V1.11
013	audi	Systems , Control Unit, Common, 01-Engine, 01-Engine, Read Codes	V1.11
014	audi	Systems , Control Unit, Common, 01-Engine, 01-Engine, Read Codes, Live Data	V1.11
015	Eobd	Freeze Frame, Live Data, Complete List	V1.11
016	Eobd		¥1.11
017	Eobd	Freeze Frame	¥1.11
		Print Delete	

Figure 9-2 Sample Test Results Print